

# ABDIRAHMAN DUBAD

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## PROFESSIONAL SUMMARY

I am student taking a sabbatical year after completing college at Richmond Upon thames college. I am aspiring to be a software developer due to my fondness of problem solving and creating things. I have always been immersed in technology from a young age and wish to broaden my knowledge on it before taking an internship or apprenticeship in software developing. I am currently doing several courses IT related courses from home such as Comptia A+ and Python 3, as well as working my part time stewarding job.I believed to have a fundamental understanding of computational thinking and how algorithms work however I am looking for opportunities to increase my knowledge.

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## WORK HISTORY

**Steward, 07/2021 to Current**

**H&D Recruitments - Hounslow , England**

- Worked in team of 10+ to successfully coordinate up to attendees to safely enter and exit site.
- Interacted with various individuals including staff, upper management and guests at Stadiums and Events around London.
- Created a welcoming atmosphere by greeting, assisting and directing attendees to relevant area of venue.
- Ensured outstanding customer service, attending pre-event briefings to improve customer service and security knowledge.
- Minimised security risks by monitoring crowd behaviour and promptly reporting perceived dangers to Senior Event leaders.

**Delivery Rider, 11/2020 to 04/2021**

**Deliveroo - Ealing, England**

- Provided efficient pick-up and delivery of Food and drinks.
  - Completed more than 10 long distance deliveries in a 2 hour period repeatedly.
  - Completed on-time deliveries by choosing best and most efficient routes.
  - Kept detailed records of deliveries and money received from customers.
  - Delivered packages to customer doorsteps and business offices.
  - Followed Covid regulations to perform contactless deliveries.
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## CONTACT

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## SKILLS

- Crowd monitoring
  - Team work
  - Good Communication skill
  - Good Listening
  - Quick learner
  - Good at problem solving
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## EDUCATION

**A-Levels, IT, 05/2021**

**Richmond upon thames college** - London

I completed college having passed English retake and Btec Level 3 Information technology.

**GCSE, 07/2019**

**Acton High School** - London

I completed High school with 4 GCSE's, them being;

Maths- Grade 6

Computing - Grade 5

Double Science - Grade 5,5

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